



SECTOR SAN JUAN MWR DEPARTMENT



GONZALEZ HALL GUEST ROOM ACCOMODATION SURVEY

: H K R S H \ R X H Q M R \ H G \ R X U V W D \ Z L W K X V
L W W R R X U R I I L F H D W \ R X U F R Q Y H Q L H Q F H

Room Number	Date	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My overall experience here was good, and I would recommend this guest U R R P to my friends.						
Check In						
My reservation record was accurate.						
The check in process was timely and efficient.						
Guest Room						
My U R R P was clean and comfortable						
My U R R P was furnished appropriately.						
My bed and bedding were comfortable.						
Guest Staff						
The staff was prompt, reliable and friendly.						
The staff was knowledgeable and fully answered my questions about the area.						
Security was available if needed.						
Management was available to solve problems.						
Amenities						
Guest Room amenities (exercise room) were clean, attractive, and properly equipped.						
Check Out						
The check out process was timely and efficient.						
I received a complete and accurate bill.						

Additional
Comments